Electronic Acknowledgement Receipt				
EFS ID:	8322851			
Application Number:	10721704			
International Application Number:				
Confirmation Number:	6308			
Title of Invention:	Audio/video service quality analysis of customer/agent interaction			
First Named Inventor/Applicant Name:	Howard M. Lee			
Customer Number:	22895			
Filer:	Krista A. Wittman			
Filer Authorized By:				
Attorney Docket Number:	018.0961.US.UTL			
Receipt Date:	30-AUG-2010			
Filing Date:	25-NOV-2003			
Time Stamp:	20:17:49			
Application Type:	Utility under 35 USC 111(a)			
Payment information:				

Submitted with Payment	yes
Payment Type	Credit Card
Payment was successfully received in RAM	\$405
RAM confirmation Number	6133
Deposit Account	
Authorized User	

## File Listing:

Request for Continued Examination (RCE)	RCE.pdf	697903	no	3	
		acc17ff7641442a50bfdd93972b06cf6f3fd6 782			
Warnings:					
Information:					
2 Fee Worksheet (PTO-875)	fee-info.pdf	30091	no	2	
		82daddb0da8882c31a03f2b084d7ffe1c117 0716			
Warnings:					
Information:					
		Total Files Size (in bytes):	727994		

This Acknowledgement Receipt evidences receipt on the noted date by the USPTO of the indicated documents, characterized by the applicant, and including page counts, where applicable. It serves as evidence of receipt similar to a Post Card, as described in MPEP 503.

## New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

## National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

## New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.